

THE HOLLIES FOREST LODGES

ACCESSIBILITY GUIDE



— THE HOLLIES —

FOREST LODGES

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Welcome

At The Hollies Forest Lodges, we want to make everyone's stay as enjoyable as possible and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right cabin for your specific requirements.

Please look at our 3D Walk through Model. It will allow you to measure distances and feel like you are already here.

At a Glance

Level Access

- The main entrances to our lodges are stepped, however there is a ramp which can be added during your booking and will be available when you arrive.
- There is level access from the main entrance to:
 - Bedroom: Twin bedrooms
 - Bedroom: Double Bedroom
 - Lounge
 - Bathrooms
 - Hot Tub outside (10cm drop from the rear double doors)

Access with steps

- There are steps up to the main entrance with no handrails currently. However, we do have a ramp if needed.

Bedrooms

- We have non-allergic bedding.
- We DO NOT have portable hoists; beds are box beds.

Level access bedrooms

- From the main entrance to the bedroom, there is level access.
- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- The bathroom has a level access shower (picture below).

Hearing

- The (bedroom) TVs have subtitles via the settings on the accompanied remote.
- We have a portable hearing loop that can be supplied on request.
- All staff have disability awareness training.

Visual

- The walls and the doors DO NOT have high colour contrast.

General

- There is a site warden available 24 hours a day via an emergency phone number.
- We have emergency evacuation procedures for disabled visitors.
- All of our cabins have log burning stoves, example below. The handles can be tough to turn, due to the expansion of heat.



Getting here

The Hollies Forest Lodges
Forest Road
Little Budworth,
CW6 9ES

Travel by public transport

- We can be difficult to travel to via public transfer due to our remote beautiful nature.
- The nearest train station is Delamere. The train station is 3.1 miles / 4.9 km from The Hollies Lodges

Travel by taxi

- Cuddington & Sandiway Taxi Service - 01606 808080
- You can get a taxi with A Cabs - Buxton by calling 0129870423. The taxi company has a wheelchair accessible vehicle.

Parking

- We have a main car park, there is also 2 spaces outside each of our lodges. There are accessible parking spaces. The parking is less than 50 meters from the main entrance. Parking is free.
- From the car park to the entrance, there is level access. There is a temporary ramp to the lodges and all our access to the Hollies farm Shop and Barn is accessible with rails and ramp.
- There is a dedicated parking space outside each cabin with ample room for unloading and maneuvering.



Figure 1 - Example of Parking Area

Arrival



Access to entrance of the cabin

- The area has purple slate chippings. Although they are compacted and relatively level, care should be taken when moving around



Access from Lodges to our Farm shop

- We have 2 separate paths leading from the lodges to the public area near our Award-winning farm shop



Main entrance to our lodges

- There is a temporary ramp that is available on request.
- There are 2 steps, height of the step is 160mm
- The door is 820mm wide or more.
- The main door is side hung and manual.
- If you require assistance carrying luggage into the cabin, please make us aware prior to arrival and we will be more than happy to greet you.



Figure 2 - Example of the front of all of our lodges

Getting around inside

Visual Impairment - General Information

- We DO NOT have high color contrast between walls and doorframes.



Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- TVs have subtitles if selected via the setting on the remote.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- We can move the bedroom furniture, to improve accessibility.
- We have bed blocks.
- We DO NOT have a portable hoist.
- From the main entrance to this area, there is level access.



Accessible bedrooms

Accessible bedroom Twin bedrooms

- There is a low area of drawers. High clothes rail
- The bedrooms are flexible (either double or twin). The bathroom is ensuite with some bedrooms having a Jack & Jill shower room. The bathroom door is minimum 690mm wide.
- The bathroom has a level access shower. There is a shower chair available. See picture below for a standard shower access



Figure 3 - Standards shower access level

- The toilets DO NOT have handrails. The direction of transfer onto the toilet is to the front. There is 400mm at the front of the toilet.



- The taps are lever operated, basin height 900mm.
- The shower head can NOT be lowered, they are all rain forest shower heads
- The bath edge is 560mm from the floor.

Self-catering kitchen

Kitchen

- We have an open plan kitchen.
- From the main entrance to the kitchen, there is level access.
- The work surface is available at a height of 920mm.
- The hob is available at a height of 920mm.
- The sink is available at a height of 920mm.

Lounge

Lounge

- From the main entrance to the lounge, there is level access. The route is 820mm wide, or more. The door is 820mm wide.
- The lounge area is open plan with the kitchen.
There are two sofas, seat 460mm from floor.

Getting around outside

Decking Area

- From the main entrance to this area, there is level access. With a 100mm drop from the double patio doors onto either a wooden decking area or paved area

- To get to a table, there are no steps.
- The table is 760mm high with clear under space 660mm from floor to table edge.
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Hot Tub

- From the main entrance to this area, there is level access.
- There is NOT a hoist available for accessing the hot tub.
- Hot Tub height is from 900cm up to 2 steps. We have two lodges that have a sunken hot tub at a height of 300cm from a level access.

Customer care support

Accessibility equipment

- We DO NOT provide wheelchairs
- We have a portable hearing loop which can be added in the cabin upon request.
- The nearest toilet area for assistance dogs is located at the entrance to the log cabin area, they have Christmas Trees on the area



Figure 4 - Fire Assembly Point

- We do not have a specific area to charge wheelchairs or batteries. However, we are happy for you to plug into the main sockets

- You can hire mobility equipment from Oakwood Mobility Ltd - Address: Unit 2-3, Queens Court, Sadler Rd, Cheshire, Winsford CW7 2BD - Phone: 01606 590666

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

Customer care support

- All staff have disability awareness training.
- Emergency Staff Wardens are available 24 hours a day.
- Guest information files in cabins give details of local services and emergency procedures.

Mobile phone reception is variable depending on your network. A phone is provided for emergency use at the entrance to the Log Cabins in an old Red Phone Box.



Figure 5 - Free Public Phone (Emergency Use)



Figure 6 - How a lodge looks at night